



FOR LOCAL 636 RETIREES



Virtual Second Opinions By Cleveland Clinic

Direct access to a Cleveland Clinic expert physician for peace of mind

72% of educational opinions uncover potential diagnosis changes or treatment plan modifications

The Clinic 2020 outcomes data, n=417

Through Pipefitters Local 636 Retiree Insurance Fund, you have access to The Clinic by Cleveland Clinic's Virtual Second Opinions program. The program provides you with easy, secure access to high-quality medical expertise from the comfort of home.

Through this digital health service, you can have your medical diagnosis and treatment plan reviewed by an expert physician at Cleveland Clinic and receive an educational opinion by video consultation and written report in about two weeks.

The Clinic supports you every step of the way. From collecting and reviewing medical records to identifying the best specialist for your needs, the program saves you time, trouble, and travel on your path to peace of mind — **all at no cost to you.**

What is a Virtual Second Opinion?

- A health service to have a diagnosis and treatment plan reviewed by expert physicians at the world-renowned Cleveland Clinic
- Personalized matching with one of 3,500 Cleveland Clinic expert physicians in one of over 550 advanced sub-specialties
- 100% confidential and included in your benefits package at no cost to you

We encourage you to obtain a second opinion if you are:

- Diagnosed with a serious condition
- About to make a major decision about a medical next step, such as surgery
- Considering a treatment that involves risk or has significant consequences
- Dealing with a condition or chronic illness that isn't improving or is getting worse

How it works



Live intake with nurse care manager



Records collection



Records and tests review



Expert physician matching



Expert physician review



Opinion delivered by expert physician

Get a Virtual Second Opinion from Cleveland Clinic today

Scan the QR code to the right or follow the link below to learn more, register, and download the app.

Go to: www.clinicbyclevelandclinic.com/local-636-retired

Once prompted, enter the service key: **RETIRED636**



Cleveland Clinic is ranked one of the nation's top hospitals and No. 1 for heart care in U.S. News & World Report's "2022-23 Best Hospitals" rankings



📞 Questions? Call us at 844-777-0788 from 8:00 a.m. to 5:00 p.m. ET Monday through Friday.



Virtual Second Opinions By Cleveland Clinic

Welcome to Virtual Second Opinions by Cleveland Clinic

Through Pipefitters Local 636 Retiree Insurance Fund, we are excited to provide you with a powerful digital health solution you can use at any time **at no cost** – Virtual Second Opinions by **Cleveland Clinic**.

When considering complex medical decisions, you need the **peace of mind** that comes with a Virtual Second Opinion by Cleveland Clinic. You'll have **direct access** to and be matched with a specialist physician from one of the world's top-ranked hospitals, who will provide an expert analysis of your diagnosis via live video consultation — all from the comfort of your own home.

How it works



Live Intake by
Nurse Care
Manager



Medical
Records
Collection



Records
and Tests
Review



Expert
Physician
Matching



Expert
Physician
Review



Expert Opinion
Delivered via
Video Visit



Written
Report
Delivered

With **3,500 experts in over 550 advanced subspecialties**, you can get help with virtually any medical diagnosis. The process for Virtual Second Opinions by Cleveland Clinic is streamlined and hassle-free — and with no traveling, you'll save precious time and expense.

Get started today and feel confident in your choices for tomorrow.



Visit: <https://retiredlocal636.virtual2ndopinionbycc.io/>

App Download: Visit your App Store and download the "Virtual Second Opinions" app and use the Service Key: **RETIRED636**